

## Welcome to the Musculoskeletal Central Intake and Rapid Access Clinic

**If you have questions about the Musculoskeletal Central Intake and Rapid Access Clinic, please contact our Central Intake Office.**

*Hours of Operation:*

8:00am-4:00pm

*Phone:*

519-685-8500 ext. 37873

*Email:*

MSK\_centralintake@lhsc.on.ca

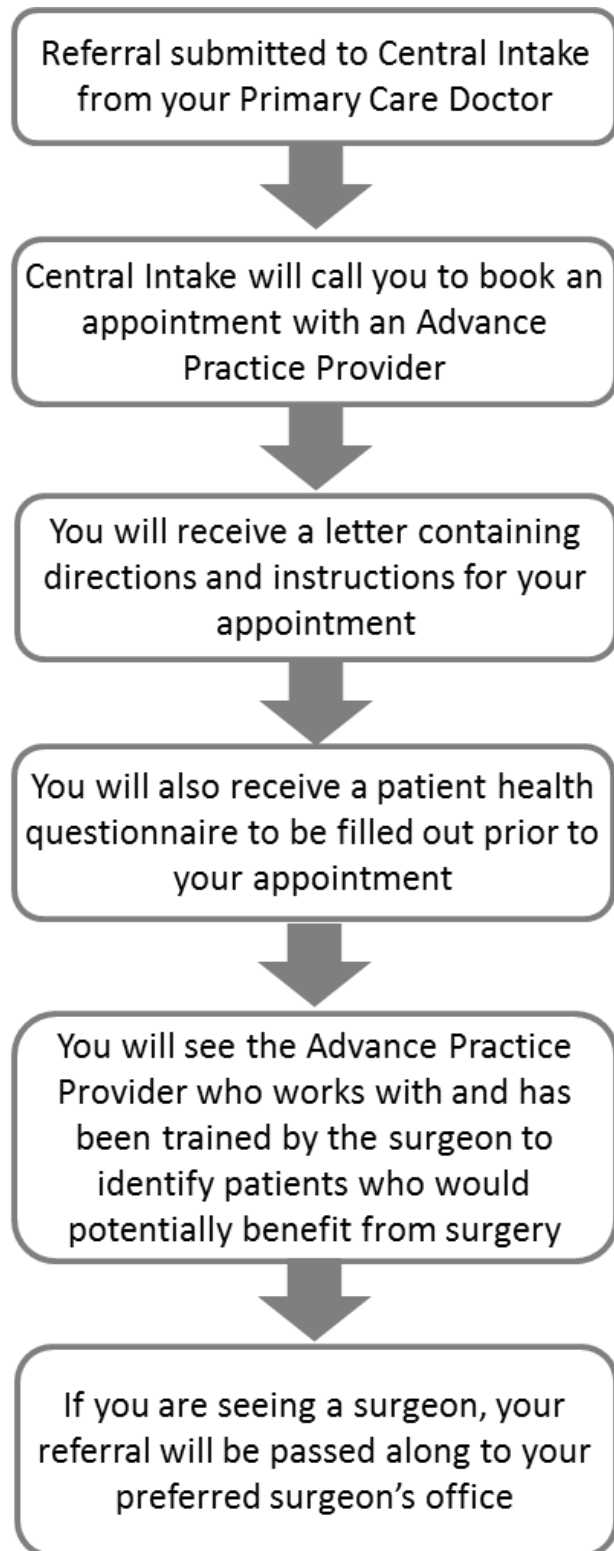
### The Program

- You are being referred to the Musculoskeletal Central Intake and Rapid Access Clinic for your low back pain, your hip pain or your knee pain.
  - Before seeing a surgeon, you will go to a Rapid Access Clinic (RAC) where an Advance Practice Provider (APP) or Advance Practice Leader (APL), who are physiotherapists trained by surgeons, will complete an assessment.
  - The purpose of this provincial program is to reduce wait times for assessment of low back, hip and knee pain.
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### How does this program benefit you?

- This program maintains the patient's choice. The patient will always have the option of where they would like to be assessed and which surgeon they would like to see.
- Patients referred to this program will undergo a complete assessment. This assessment at the RAC will be provided by Advance Practice Providers (APP) or Advance Practice Leaders (APLs) who have successfully completed training according to the provincial standards.
- You will receive timely access to an assessment and will also be provided with information on treatment options, specific recommendations for you and any next steps will be discussed. We will also connect you with resources in your community.
- Patients may be given the option for a follow-up appointment at the Rapid Access Clinic which will track your referral.

## Where does my referral go from here?



## Where are the Rapid Access Clinics located?

**Owen Sound Hospital – Hip and Knee only**  
1800 8th St E, Owen Sound, ON N4K 5N3

**Stratford General Hospital – Hip and Knee only**  
46 General Hospital Dr, Stratford, ON N5A 2Y6

**Strathroy Middlesex General Hospital – Hip and Knee only**  
395 Carrie St, Strathroy, ON N7G 3J4

**St. Thomas Elgin General Hospital**  
189 Elm St, St Thomas, ON N5R 5C4

**University Hospital – Hip and Knee only**  
London Health Sciences Centre  
339 Windermere Rd, London, ON N6A 5A5

**Victoria Hospital – Low Back Pain only**  
London Health Sciences Centre  
800 Commissioners Rd E, London, ON N6A 5W9

**Wingham & District Hospital – Low Back Pain only**  
270 Carling Terrace, Wingham, ON N0G 2W0

**Woodstock General Hospital**  
310 Juliana Dr, Woodstock, ON N4V 0A4

