

Welcome to the Musculoskeletal Central Intake and Rapid Access Clinic

If you have questions about the Musculoskeletal Central Intake and Rapid Access Clinic, please contact our Central Intake Office.

Hours of Operation: 8:00am-4:00pm

Phone:

519-685-8500 ext. 37873

Email:

MSK_centralintake@lhsc.on.ca

The Program

- You are being referred to the Musculoskeletal Central Intake and Rapid Access Clinic for your low back pain, your hip pain or your knee pain.
- Before seeing a surgeon, you will go to a Rapid Access Clinic (RAC) where an Advance Practice Provider (APP) or Advance Practice Leader (APL), who are physiotherapists trained by surgeons, will complete an assessment.
- The purpose of this provincial program is to reduce wait times for assessment of low back, hip and knee pain.

How does this program benefit you?

- This program maintains the patient's choice. The patient will always have the option of where they would like to be assessed and which surgeon they would like to see.
- Patients referred to this program will undergo a complete assessment. This assessment at the RAC will be provided by Advance Practice Providers (APP) or Advance Practice Leaders (APLs) who have successfully completed training according to the provincial standards.
- You will receive timely access to an assessment and will also be provided with information on treatment options, specific recommendations for you and any next steps will be discussed.
 We will also connect you with resources in your community.
- Patients may be given the option for a follow-up appointment at the Rapid Access Clinic which will track your referral.

Musculoskeletal

Rapid Access Clinic

Where does my referral go from here?

Referral submitted to Central Intake from your Primary Care Doctor



Central Intake will call you to book an appointment with an Advance
Practice Provider



You will receive a letter containing directions and instructions for your appointment



You will also receive a patient health questionnaire to be filled out prior to your appointment



You will see the Advance Practice Provider who works with and has been trained by the surgeon to identify patients who would potentially benefit from surgery



If you are seeing a surgeon, your referral will be passed along to your preferred surgeon's office

Where are the Rapid Access Clinics located?

Owen Sound Hospital – *Hip and Knee only* 1800 8th St E, Owen Sound, ON N4K 5N3

Stratford General Hospital – Hip and Knee only 46 General Hospital Dr, Stratford, ON N5A 2Y6

Strathroy Middlesex General Hospital – *Hip and Knee only*

395 Carrie St, Strathroy, ON N7G 3J4

St. Thomas Elgin General Hospital 189 Elm St, St Thomas, ON N5R 5C4

University Hospital – *Hip and Knee only* London Health Sciences Centre 339 Windermere Rd, London, ON N6A 5A5

Victoria Hospital – *Low Back Pain only* London Health Sciences Centre 800 Commissioners Rd E, London, ON N6A 5W9

Wingham & District Hospital – Low Back Pain only

270 Carling Terrace, Wingham, ON NOG 2W0

Woodstock General Hospital 310 Juliana Dr, Woodstock, ON N4V 0A4

510 Sumana 51, 1100 associa, 511 111 6711

